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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF SECRETARY

In the Matter of

Revision of the Commission's Rules ) CC Docket No. 94-102 to ensure compatibility with ) RM-8143 enhanced 911 emergency calling systems )

To: The Commission

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ADDITIONAL COMMENTS OF NEXTEL COMMUNICATIONS, INC. ON CONSENSUS AGREEMENT BETWEEN WIRELESS INDUSTRY AND PUBLIC SAFETY GROUPS

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#### INTRODUCTION

Pursuant to Public Notice of the Federal Communications Commission ("Commission"), Nextel Communications, Inc. ("Nextel") respectfully submits these Additional Comments ("Comments") on the "Public Safety-Wireless Industry Consensus: Wireless Compatibility ("Consensus Agreement") in the above-referenced Issues" proceeding.1/

On February 13, 1996, the Cellular Telecommunications Industry Association ("CTIA"), the National Emergency Number Association ("NENA"), the Association of Public-Safety Officials ("APCO"), and the National Association of State Nine One One Administrators ("NASNA") jointly filed the Consensus Agreement in an effort to resolve the enhanced 911 ("E911") issues on which these parties did not agree in comments and reply comments filed last year in this

Public Notice, "Commission Seeks Additional Comment In Wireless Enhanced 911 Rulemaking Proceeding Regarding 'Consensus Agreement' Between Wireless Industry Representatives And Public Safety Entities," DA 96-198, released February 16, 1996.

docket. 2/ Because all of the parties generally supported the Commission's goal of providing effective E911 services on wireless networks, the Consensus Agreement focuses on the technical aspects as well as the timing of wireless E911 implementation.

#### II. BACKGROUND

Approximately 70 parties have filed comments and/or reply comments on the Commission's original wireless E911 proposal.3/
The commenters, while voicing general support for the Commission's proposals, expressed divergent views concerning the actual implementation of E911 services by Commercial Mobile Radio Service ("CMRS") providers -- how it will be accomplished and when it can be completed. Parties responsible for the actual implementation of the E911 services generally agreed that the Commission's implementation time frames were unrealistic and could not be achieved.

As the largest provider of traditional and wide-area SMR services in the Nation, Nextel focused its comments not only on the implementation of E911 obligations for wireless carriers generally, but also on the impact of E911 obligations on traditional, analog interconnected SMR services. These SMR systems are typically

<sup>2/</sup> Nextel, a member of CTIA, has been a participant in this proceeding, but did not actively participate in forming CTIA's position or in reaching the Consensus Agreement with NENA, APCO and NASNA. Nextel's Comments herein focus on the unique aspects of its GSM-based digital wide-area Specialized Mobile Radio ("SMR") system, particularly in comparison to existing analog cellular systems.

<sup>3</sup>/ Notice of Proposed Rule Making, FCC 94-237, released October 19, 1994 ("NPRM").

limited to dispatch services and do not offer the "telephone type" services that customers expect to provide E911 capabilities. $\underline{4}$ / Therefore, Nextel reiterates that analog SMR systems, regardless of whether they are regulated as CMRS or Private Mobile Radio Service ("PMRS"), should be exempt from these requirements. $\underline{5}$ /

The Consensus Agreement attempts to balance the need for wireless E911 capabilities with the technical complexities and limitations faced by wireless carriers as they attempt to implement effective E911 services on their systems. In striking that balance, the Consensus Agreement promotes speedy implementation of the provision of cell site information and Automatic Number Identification ("ANI"); the elimination of the Commission's proposed "Phase II" requirements -- which the industry asserts would not provide a bridge to the full provision of wireless E911; a five-year period for carriers to develop the capability of locating wireless callers within 125 meters Root Mean Square, and provide the exact latitude and longitude of wireless callers; and the imposition of a consumer fee to fund these E911 system changes.

<sup>4/</sup> Under the Omnibus Budget Reconciliation Act of 1993 and the Commission's order implementing the legislation, all interconnected SMR services were reclassified as CMRS. Nonetheless, not all SMR services provide the types of services intended to be encompassed within the E911 obligations. See Omnibus Budget Reconciliation Act of 1993, Pub. L. No. 103-66, Title VI Section 6002(b), 107 Stat. 312, 392 (1993); Second Report and Order, 9 FCC Rcd 1411 (1994).

<sup>5/</sup> It should also be noted that cellular carriers, who are assigned 25 MHz of contiguous spectrum, enjoy a significant spectrum advantage over SMR operators. Wide-area SMRs are assigned a maximum of 10 MHz of non-contiguous spectrum on a geographic-area basis while traditional analog SMRs generally operate on only five to ten non-contiguous channels (approximately 1 MHz of spectrum).

Nextel applauds the efforts of these industry groups and believes they have made significant strides toward finding common ground among their divergent positions. Therefore, while supportive of the Consensus Agreement, Nextel files these Comments to express its particular applicability to Nextel's system, which employs Motorola's iDEN technology and GSM-based switching technologies, each of which is significantly different from those technologies employed on most analog cellular systems.

#### III. DISCUSSION

### A. <u>Automatic Number Identification/Automatic Location Information</u>

#### 1. Phase I

The Consensus Agreement replaces the Commission's originallyproposed three-phase implementation process with a two-phase
implementation process. During Phase I, wireless carriers would be
required to provide to the Public Safety Answering Point ("PSAP")
cell site information and the ANI of the caller -- permitting PSAP
call-back -- using a 7 or 10-digit pseudo-ANI (for the cell site
location) and a 7 or 10-digit caller ANI. Nextel agrees that it is
in the public interest to impose this obligation on wireless
carriers within 18 months of the effective date of the rules.
Eighteen months -- rather than the 12 months proposed by NENA, APCO
and NASNA -- is necessary to ensure that local exchange carriers
("LECs") and wireless carriers establish compatible protocols for
purposes of E911 information transmission.

Nextel's digital wide-area system can achieve the Phase I requirements within 18 months. However, the Commission must ensure

that LECs select a signally and dialing protocol for transmission of E911 that is supported by the wireless carrier's switching infrastructure. For example, Nextel has experienced a situation where the LEC's intended signalling protocol and dialing sequence for E911 could not be supported by Nextel's GSM-based switching technology. 6/ Therefore, if the Commission intends to impose the Consensus Agreement's Phase I requirement on wireless carriers, it must ensure that there are compatible E911 protocols between the LECs and interconnecting wireless service providers. Nextel suggests that the Commission require all LECs to coordinate with their interconnecting CMRS providers to ensure compatible E911 protocols .7/

#### 2. Phase II

Nextel supports eliminating the Commission's proposed Phase II requirements, and substituting the Consensus Agreement's proposed Phase II obligations. Nextel agrees that providing the location of a wireless caller in terms of latitude and longitude, within 125 meters Root Mean Square, is in the public interest. Five years appears to be a reasonable time frame for implementation, given the fact that the technology to achieve such location reliability

 $<sup>\</sup>underline{6}/$  This matter is currently being resolved through negotiations between Nextel and the involved LEC. The LEC has agreed to make the necessary network changes since other wireless carriers also are unable to support the LEC's initial selection of signalling protocol and dialing sequence.

 $<sup>\</sup>underline{7}/$  Resolving such matters will facilitate a smooth transition to E911 implementation. An 18-month initiation requirement will better achieve this result and thereby offer the public better E911 CMRS capability.

remains to be defined. At this stage of the process, however, Nextel is not aware of any particular obstacles or cost constraints for its iDEN technology as compared to other wireless technologies.8/

To ensure that Phase II is implemented in the most effective and efficient manner, the Commission should require that the industry develop compatible protocols for meeting the Phase II standards. These protocols, moreover, must be developed on an industry-wide basis, including input from all industry segments. Without taking into account the various technologies and system designs being employed by CMRS carriers, E911 cannot be successfully implemented throughout the entire industry. 9/

#### B. The Scope Of The Commission's E911 Rules

As Nextel expressed in its Comments and Reply Comments filed last year, the Commission must limit the application of E911 obligations to those services from which consumers have come to expect 911 service.10/ For instance, Nextel offers both interconnected (cellular-like mobile telephone) and noninterconnected services (dispatch). For those Nextel customers who choose only dispatch service, there should be no obligation to

<sup>8</sup>/ Because Nextel was not included in the process of negotiating the Consensus Agreement, it needs more information to fully analyze technology options for achieving Phase II.

<sup>9/</sup> See Comments of Nextel, filed January 9, 1995, at p. 6 ("technology upgrades and systems integration need for E911 user locations . . . will require significant input from all segments of the industry.").

<sup>10/</sup> Comments of Nextel, filed January 9, 1995, at p. 3; Reply Comments of Nextel, filed March 17, 1995, at p. 2.

provide 911 access. Dispatch services are private systems, which are not traditionally consumer-oriented services and are not the type of mobile communications service that users would expect to provide access to 911.

Because they do not typically use the Public Switched Telephone Network, traditional SMR operations, including Nextel's analog SMR systems, should not be subject to the Consensus Agreement's obligations. 11/ In fact, by definition, the Consensus Agreement excludes traditional SMR systems by defining the E911 obligations in terms of "cell" location. A traditional SMR system does not operate on "cells;" rather, the system is designed around a single high-power tower, with all mobile users operating on that singular tower. The technology to accurately locate callers on the SMR system would be prohibitively expensive, most likely pricing traditional SMR operators -- the overwhelming majority of which are small businesses -- out of the market.

#### C. Consumer Education

Nextel supports the proposal in the Consensus Agreement to replace the Commission's proposed labeling requirement with a consumer education program. Nextel would work with other wireless providers and the public safety industry to develop appropriate methods and language for the consumer education process. This

 $<sup>\</sup>underline{11}/$  The fact that traditional SMR systems can and frequently do offer limited interconnect capability does not change the basic character of the service nor militate the cost and technology obstacles to achieving E911 functionalities. Such interconnected systems can, however, and typically do provide 911 access for mobile users selecting the interconnect capability.

proposal would provide much more effective and useful information to a wireless user. A label, for example, would require so much explanation on the limited availability of wireless 911 that any properly-drafted label would be far too voluminous to fit on a mobile unit handset. Consumer education, through bill inserts, provisions in the user's manual, a provision in the service contract, or some other device agreed to by the industry, is far more practical, and can be accomplished at a much lower cost.

#### IV. CONCLUSION

The Consensus Agreement proposed by CTIA, NENA, APCO, and NASNA makes significant strides toward the creation of a workable wireless E911 implementation plan. Nextel supports the proposals contained therein, except to the extent that they would be applied to analog SMR systems -- whether interconnected (CMRS) or non-interconnected.

Nextel can achieve both phases of the proposed E911 implementation, assuming there is compatibility among the E911 protocols employed by the LECs and interconnected wireless carriers. The Commission should ensure this compatibility through a requirement that the industry mutually agree on protocols to be employed for achieving both Phase I and Phase II of the Consensus Agreement. Although Nextel currently believes that it can achieve

the requirements of Phase II within the proposed five-year time frame, it requires more information regarding this matter.

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Dated: March 4, 1996

#### CERTIFICATE OF SERVICE

I, Rochelle L. Pearson, hereby certify that on this 4th day of March 1996, I caused a copy of the attached Additional Comments of Nextel Communications, Inc. to be served by hand delivery or first-class mail, postage prepaid to the following:

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